HOTWIRE COMMUNICATIONS, LTD

300 E. Lancaster Avenue Suite 208 Wynnewood, PA 19096

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME:

Hotwire Communications, Ltd

QUARTER / YEAR:

2nd Quarter / 2009

Month:	April	<u>May</u>	<u>June</u>
Number of Customer Access Lines	-0-	- 0-	-0-
Trouble Reports / Access Line (%)	-0-	-0-	-0-
Customer Out of Service Clearing Times (%)	100%	100%	100%
New Installs Completed w/in 5 Days (%)	100%	100%	100%
Commitments Fulfilled (%)	100%	100%	100%
Trouble Reports / Access Line (%) Customer Out of Service Clearing Times (%) New Installs Completed w/in 5 Days (%)	-0- 100% 100%	-0- 100% 100%	-0- 100% 100%

Comments / Explanations: No service issues 2nd Quarter 2009.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel

Telephone: 484-572-6054

Email: lmurphy@hotwiremail.com